

YOUR COMPLETE GUIDE TO MOBILITY SCOOTERS



scooters
australia

WHAT IS A MOBILITY SCOOTER?

Mobility scooters are powered by an electric motor and run on batteries – either SLA or Li-ion batteries. According to Australian regulations, they can have a max speed of 10kph in public areas.

WHY BUY A MOBILITY SCOOTER?

Mobility scooters are about freedom, about taking your life back, whether that be something as simple as getting out of the house, or as exciting as international travel. And it's one thing above all else: empowerment.

Everything we do at Scooters Australia is towards that end. We like to say we're not a scooter company, we're an empowerment company. And for that reason we have put together this Guide to assist you in this important decision-making process.

Here are three great reasons people buy mobility scooters:



CONVENIENCE

Mobility scooters are a great way to get around – whether you're running errands, going to the local shops, visiting family and friends or just getting around your home or neighbourhood. They can help you stay active and independent so you can keep doing all the things you enjoy every day.

- » Can be used indoors and outdoors
- » Great for both short and long distances



VALUE FOR MONEY

Many people switch to using mobility scooters because they provide a safe, affordable and easy alternative to getting around:

- » No license required
- » No registration costs
- » Cheap to run
- » Great for travel on a plane, cruising, or down to the shops



INDEPENDENCE

Electric mobility scooters give you independence from others to help you get out and about your local area – or even further afield if you use a portable scooter.

- » No more taxis
- » No more buses
- » No more dependence on family or friends

FREQUENTLY ASKED QUESTIONS

Here are some questions we typically get asked:

HOW MUCH DO THEY COST?

Brand new scooters have a price range of around \$1,500 to \$9,000. Second hand ones are cheaper.

DO I NEED A LICENSE?

No, you do not need a licence.

DO I NEED TO REGISTER MY SCOOTER?

If you live in Queensland, yes – it's free. Other states do not require registration.

CAN I DRIVE ON THE ROAD?

Yes. But if there's a good footpath then you have to use it. The law deems a Scooter driver to be a pedestrian, so the rules are the same for both.

WHAT ABOUT HILLS?

Some scooters can climb very steep hills, others can't. It's important to choose a scooter that fits the terrain.

ARE THERE WEIGHT LIMITS?

Yes. Every scooter has its own weight limit. These are typically between 100 - 160kg, but can be as high as 225kg. Terrain must also be taken into account. Is it hilly or flat where you want to use it?

3 WHEELS OR 4 WHEELS?

The turning circle of 3 wheel scooters is a lot better, but some people feel that scooters with 4 wheels offer greater stability. In reality, each is about as stable as the other. There's also the option of a hybrid between the two.

CAN I TAKE IT ON A PLANE OR BOAT?

Fold up portables like the Luggie can be taken on a plane provided the battery is less than 300 w/h. The battery must be removed and taken on board as hand luggage. Our Scooters Australia staff can show you how easy this is. Cruise ships welcome folding portable scooters.



CHOOSING A SCOOTER

There are 5 main things to consider when it comes to choosing a scooter.

USE

This one is the most important. What do you want to use your scooter for? Some scooters are large and powerful. They'll get you up and down hills to the shops and back. Others are small, manoeuvrable, and highly portable. They work better inside, or on gentle slopes, and can easily fit in the boot of your car and even on aeroplanes or cruise ships.

DISTANCE

Scooters have a travel range from 10km to approximately 40km, depending on the size of the scooter, the terrain, payload, and batteries. So make sure you are clear on your travel plans before sizing up your scooter.

BODY TYPE

Different body sizes and shapes work better with different scooters. Whether it is leg room, the positioning of the controls, or the power of the motor and sturdiness of the frame, your body type influences your scooter choice.

BUDGET

Mobility scooters range from the very cheap (a few hundred dollars for an old, used scooter) to more expensive (over \$8,500 for the absolute deluxe builds). And of course, it's 'horses for courses' with scooters, just like most things you buy.

PERSONAL PREFERENCE

Style, comfort, colour, design, are all considerations. People love different things, and that's what makes it all so much fun. You can choose from the snazzy to the unobtrusive, from the vintage to the minimalist. Then have a laugh about it when you turn heads at the shopping centre in your scooter that looks like a Rolls Royce.



SAFETY & MAINTENANCE

We've got some quick tips for safety and maintenance. Our [Scooters Australia](#) technicians and staff are happy to go over these in greater detail either in person or over the phone.

ROAD RULES

Mobility scooter users are classified as pedestrians. This means you can go anywhere a pedestrian can go including footpaths, shopping centres, and nature strips. But that also means that you should:

- » Use pedestrian crossings or lights where possible
- » Try to stay on footpaths
- » Only use the road when absolutely necessary
- » Be aware of other pedestrians around you

SAFE USE

Scooters are mostly intuitive to use, but in case you're having some trouble, we are there to help. Scooters Australia offer a comprehensive training session when the scooter is delivered, and we provide you with a certificate of competency once you have been trained. Some common issues that arise:

- » Stopping and starting on hills
- » Navigating Ramps and Gutters
- » Maintaining good visibility
- » Knowing the limits of the scooter

MAINTENANCE

We recommend you service your scooter, usually once a year, but depending on how often you use it and how gently you treat it. At Scooters Australia, these tune-ups usually take an hour or less and can be done in your home. Our scooters come with a comprehensive Owner's Manual that gives a good overview on how and when to look after your scooter for maximum performance.

BATTERIES

Keeping the charge of your batteries topped up means they last longer. Both the charger and batteries come with your scooter. If you get a lot of use out of the scooter, you will need to replace the batteries after 2 years, provided you charge them each time after use. So make sure you factor in a charging point that's convenient and easily accessible.

It's always important to make sure the batteries are matched to the scooter and to the charger. Using the wrong batteries or charger will reduce range and life, and may damage the electronics.

THEFT

While rare, theft of mobility scooters does happen, particularly from the home or shopping centre. A few things to keep in mind:

- » Use a chain, u-lock, padlock or immobiliser when the scooter is not in use.
- » The steering on many scooters can be locked. Use this feature if possible
- » Always remove the ignition key
- » Make sure you know the serial number of the scooter

HOW CAN SCOOTERS AUSTRALIA ASSIST YOU?

SCOOTERS AUSTRALIA PRODUCTS

At Scooters Australia, we have a large range of mobility scooters to suit all needs and preferences - you can check them all out on our website: www.scootersaus.com.au.

The best way to figure out which scooter best fits your specific needs is to have a chat with one of our staff. We've been in the game for over 25 years and we like to think we've figured a few things out. From there, visiting one of our show rooms or arranging a home demo will ensure we get the right fit.

FINANCE OPTIONS

We provide a range of finance options:

- » Eligible customers can access an interest-free loan with 25% deposit.
- » People under 65 with a disability can claim scooters under the NDIS.
- » Each state government has its own subsidy scheme.

Contact our state managers for more information on 1300 622 633

INSURANCE

If you decide you want to insure your scooter, there are several good options out there.

We have chosen Blue Badge Insurance to partner with because we think they give our customers the best deal, but you're free to shop around.

Blue Badge protects you against:

- » theft,
 - » accident,
 - » third party personal injury,
- and can be arranged for international travel.



To arrange your FREE
Mobility Scooter Demonstration,
contact us on 1300 622 633

GETTING STARTED

The team at Scooters Australia are always available to answer any questions you have about mobility scooters.

We are committed to helping you find the right scooter at the right price and will happily bring a range to you at home so you can test drive and see what is right for you.

We are also available to provide any after sales service you may need – whether it's a new accessories or your annual service.

CALL US TODAY ON 1300 622 633



DISCOUNT VOUCHER

This voucher entitles you to a discount of \$200 off any scooter or powerchair or the equivalent in accessories when purchased with a scooter or powerchair*.

Name:

Product purchased:Date of purchase/...../.....

Dealer:

* Discount applies to RRP. Not available with any other promotion or discount. Must be presented at time of purchase.

www.scootersaus.com.au